

Rockport Library Survey

Appendix: Survey Verbatim Answers

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Responses to Q7:

“Anything else you would like to tell us about the service at the library?”

everyone is pleasant and helpful....always!

Outstanding...always there to assist me in any way they can and in the friendliest manner.

I've had a library card shortly after moving to the area. It user friendly and staff are always willing to help. I'm very impressed with the depth of the collection and also the choice of current book selections.

Service is job #1!

Amazing, creative staff, friendly and welcoming.

We love the Rockport library. The staff is knowledgeable and helpful. The programs they are great for the whole family.

It's like being a part of a family!

great, even when busy

The librarians are also my friends. They choose books for me, share stories with me, and form the backbone of my community.

I've only begun to use the RL (from Lincolnville) and love your selection of audio books (though they mysteriously don't play in my car. The librarians are all knowledgeable, friendly, helpful. The library itself is welcoming, warm, cozy.

The RPL staff's commitment to the community shows in the programming, the current tempo of the collection and their effort to know each person that walks in the door.

You all are so friendly and efficient. It is always a joy to come to the RPL.

Staff very professional, very willing to help and search with patron. I am very impressed with the organization of material and the very pleasant atmosphere.

helpful, informative, close by, warm, many varied programs, great selection, willingness to search other libraries for what isn't available and quickly

get it for you.

Everyone is very helpful and happy all the time.

I am enriched, enticed, engaged and encouraged by the library. The staff is outstanding both in competence and kindness. Going to the library is a bright spot in my week and part of my family's weekly routine.

I am continually impressed by the entire staff's courtesy, responsiveness, and problem-solving ability. Whether you are a resident, a summer resident, or a non-resident, you will feel welcomed and valued each time you walk through the door.

Staff has a love of books.

You are the best library I have ever had the pleasure of patronizing-- with the possible exception of the American Library in Paris, and that only because I was starved for English reading material. But seriously, you all are really terrific-- interesting collection, fantastic service. Always a joy.

I drive all the way from Thomaston mainly because of the excellent staff and the fine collection of fiction.

The staff is terrific, helpful and very active.

IT'S WONDERFUL!

Over the top, always. Cheerful, friendly and happy to help.

This is the friendliest, most intimate and most comfortable library I have ever been to. The reason is the people who work there.

The staff is always cheerful, welcoming, patient, and helpful, often going well beyond what I'd expect. It's always a pleasure to go to the Rockport Library!

It is mind boggling how much cheerful help and support we receive in finding the perfect books to read - every time we walk through the door!

A friendly, professional staff that make it all work beyond expectations. An excellent library given barely adequate facilities. Always a pleasant experience.

The staff are incredibly knowledgeable and always have so much to offer. I've never been to a library before where they think so much about you and what you might like to read. Excellent kids' section!

What can I say? The service is excellent and the staff treats you a family!

Great ILL service

staff goes above and beyond the call of duty; friendly, helpful and knowledgeable

The lack of interlibrary loan access is frustrating.

Always friendly and helpful

Superb. Helpful. Funny. Insightful.

librarians and volunteers go way beyond the call of duty

respectful and prompt

efficient and helpful

pleasant (very important); professional & efficient (also important)

your striving for excellence is successful

excellent staff, they are very helpful getting references for my PhD also

Always smiling faces and willingness to help

Friendly, courteous, always helpful when I need a book suggestion

always helpful and ready with suggestions

love the personal touch

always friendly -- a "neighborhood library" for the whole town

always pleasant and accommodating, hardworking- thorough -conscientious

always willing to go out of your way to help in any way you can

the staff is terrific

we are a happy library family!

seem to be very helpful and responsive

I love the intimacy, the many varied programs, slide shows. The personnel. I would like to make part of my family

Appreciate the first-name basis! The staff know their customers and take an interest in their lives and reading preferences

staff is courteous, very helpful

wonderful staff, very knowledgeable and helpful, pleasant, always friendly, go above and beyond the call of duty

excellent staff

great kids programs

the friendliest yet most professional people give excellent service

the variety of activities is a big part of its richness

efficient, personal, pleasant, helpful

desk staff is friendly

could not be friendlier or better informed

I am not computer literate and need help at the service desk more often

Absolutely wonderful staff-needs building expansion. This library is a joy to come to because of the staff

The staff are so pleasant, helpful

very friendly ladies. Like all of them very much!

I'd go more frequently if I still worked in Rockport, but it's always a treat when I do.

Everyone who works there makes time for a "hello" and a smile when you walk in. Staff is helpful, encouraging, engaging.

I love the service and terrific attitudes of everyone who works there--a real pleasure!

The service is fast and excellent. The library staff extremely friendly, they treat me like family

Knowledgeable and friendly staff

Attractive, compact facility.

Is there another library anywhere where the librarians take such an interest in one's reading preferences and search for, recommend, and order books (on their own initiative) through interlibrary loan for the library's patrons? The Rockport Public Library has always been amazing and grows even more amazing year by year.

It is great, everyone is so very helpful

best people on staff, best director

they go above and beyond

love the interlibrary loan program

It is extraordinary - consistently so.

Liza Walsh has been an incredible help in the children's room. She goes out of her way to help find appropriate materials and I value that immensely.

friendly

friendly, helpful, attentive caring

enjoy the capable friendly service

first class service

Everyone working at the library is cheerful, helpful, friendly and professional. I think the small size and cozy feeling of the library is an asset; they enhance the friendly service provided by the staff.

Rockport has one of the best libraries around! It's a great part of the community.

They are always on the lookout for the best interests of the residents.

Wonder why we never see the Director. Good programs, but no space for them

It is a very comfortable and easily accessible library with friendly and helpful staff and volunteers.

everyone goes above and beyond to be helpful, and do a great job at being truly helpful

Staff is friendly, courteous and very helpful in reserving/renewing books and other materials.

The staff are welcoming, friendly and helpful

Parking is difficult. Added programming can make it impossible.

Ideally you would have more computers and a place to hold cell phone conversations.

It is a joy to come to, more like libraries I recall from childhood than many more that stress modern efficiency above all else

They go out of their way to get you a book and/or recommend an author

The staff is friendly and willing to get any material for you. It needs more space

very personable

best in the area

It's the best one I've ever used which is a decent amount

Friendly, helpful, Just a small town library should be

The staff is not only pleasant but knowledgeable and helpful

extremely friendly staff

the library staff is never stymied by any of my questions. They are always friendly and helpful

everyone is friendly and social

all good

perfectly located, don't relocate

a better DVD collection, perhaps patrons could donate their favorites for a start

We are all so happy to have landed in this town with such a wonderful library

Everyone is friendly, open to questions, suggestions and ready to offer more expertise than expected

very welcoming and comforting

staff people are open, friendly and accommodating

The RPL staff is a wonder of courtesy, patience, charm and excellence

friendly, personalized, cozy

It should be bigger and more parking and an amphetheater sort of thing and a conference room

The people here are absolutely fabulous--some of the friendliest, most helpful people I've met since moving here let alone librarians

It's the best library I've ever used --warm, well informed staff

I inter-library loan a lot and people are very patient with the mass of books I order.

The staff is extremely helpful and friendly. I have been able to get what I need there

friendly, helpful, interested, vital It's a wonderful resource both for Rockport but also for those of us who live out of town, love it and all its librarians

The staff are all fantastic! Our little library is a warm and friendly place to be!

always friendly and helpful

we love the library

The staff is friendly and competent

of all the town services offered I feel I get the biggest bang for my tax dollars from the library (on a daily basis-- road crews in blizzards)

the staff

The librarians are very helpful and kind. I come in with my clients from Coastal Opportunities at least once a week. The staff never tire of answering questions that many people would get tired of. I read alot and Liza, one of the librarians helped me find all kinds of new series to read. I am remembered by name every time I come in. It is very nice. I had a card at Belfast Library and while they have more space, they have less of a selection and are not very friendly there.

All of the librarians and volunteers are happy to offer suggestions and help with research. I can always count on seeing a smiling, friendly face when I visit the library.

The staff is warm, friendly, genuine and professional. They go above and beyond the call of duty. It is ALWAYS a pleasure to interact with each of them.

It's my favorite library, even though I live in Camden.

The service is outstanding! Don't change anything

I love that it is so personable. I always feel very welcome
excellent customer service. They always make me feel welcome.

The employees make the library nice
it is warm and friendly and very efficient

All the librarians are very friendly

The librarians are all so friendly and cheerful. They get to know their readers and what they like to read! I love the Rockport library

Very friendly, knowledgeable

very consistent and helpful

I have found the service to be friendlier and more accessible than any other library I've been to, with none of the "snooty factor"!

they're always willing to help

Not only accommodating, but helpful and gracious

Always Friendly

Professional, yet friendly, staff are always willing to help. Feels like coming home.

Friendly. Feel like I am talking to my friendly neighbors. I visit the library once a week to once every 2 weeks but I call more often.

Responses to Question14:

“Anything else you would like to tell us about your use of the library and the future of the library?”

A library, like a school is made up of people; not walls. Where ever this fine group of people ends up will be warm, helpful, and friendly. I hope that the town will find/build/renovate space so that the librarians can continue to do the wonderful job they already do every day... And, provide more space for them to do it in!

I love the current space but it really isn't sufficient for the community's needs. I would hope that if a new library is constructed it reflects the charming architecture of the older library.

This library is so charming and personal. I do like the village location, but there really isn't room to grow there. While space is so constricted, I hope that if something new is created, it will retain that friendly, neighborly atmosphere. If the library were to go to the Rt 1/Rt 90 location, I wonder if the gym could be salvaged inexpensively. It has lots of potential uses. One other idea, that believe happens in Europe, is that the library is part of the public school property. Cost savings, having one library instead of two! I think the schoolchildren and public should have some interaction! Perhaps locating at the CSD or middle school is a possibility?

It's the intellectual and cultural center of the town. It would be a bad idea to shift to another site.

now that I have a grandchild, I hope to use the library once again

I guess the answer to number 13 would depend on where it was moved to. I love that it is right downtown, and that building is so cute - and landmark for our town.

I appreciate the inter-library loans and the programs for children.

The library & staff are wonderful. Whatever changes are made to the space, please keep all the staff. They make your experience there such a pleasure.

Iris rocks.

It is hard to answer number 13 without understanding the alternative building site options. The intimacy of the building's current position is a strong pull towards keeping it where it is but the space limitation is a hardship.

The tech classes by Iris were helpful and I would like to attend more.

Sometimes circumstances change in the future and space in the library may be reallocated to different services.

I would like to keep the library where it is as it is within walking distance and very important on a daily basis to my husband.

Please keep the library where it is. It is central and keeps center Rockport lively just as it should be.

This library is a huge asset to the community, as well as to people from surrounding communities.

I think it is important to keep the library in the current location in the village (our library is very special because it is an active and vital feature of our village center). Additional parking could be developed along Limerock Street and the present site could be redesigned to deal with some of the space issues listed above.

I love having a local library. same, bigger or moved are all OK as long as we still get to have a library in Rockport.

I would not like to have the Library moved to the former RES School site...UNLESS, you can drain the land well and have the money to build a new building!

This is my favorite library. I wouldn't change a thing.

The future of physical books is a very hot topic these days. In the end, the incredible added value of the Rockport Library Staff enhances and makes the experience of book reading very enjoyable. If it weren't for the staff I don't know how valuable the library would be to me or my family - probably not much.

Technology is rapidly transforming reading and your patrons' needs. It is premature to plan to remodel or to move until the impact of ebooks & tech becomes clearer. Wait a few years; you may be surprised at how different it may be.

I really hate the beanbag chairs and wish you had more kid furniture that were not beanbags. Jonas Eichenlaub

Even though the space may be limited on the current site. The Rockport library would lose some of its charm if it were to move outside of the village. There is a sense of it being the heart of the village which seems special. On another site, I'm sure the staff would create a wonderful space and resource for the community, but it might not feel like the "Rockport" library, something totally new a different maybe.

Outstanding in their treatment of their clients!

As I have indicated I do not use the library, but do consider it an important and necessary cultural and educational resource for the community. I also think it's location at the center of town is perfect and should be made to work.

Parking is a huge issue for me. I love the library the way it is, but to grow and serve the community it **MUST** move to a larger space. With the right architect and careful board supervision a new space can be warm and cozy at the same time that it is meeting all of our needs.

Move the library but please don't turn it into a warehouse. Keep the nooks and crannies and the wonderful light. Keep it feeling like a living room.

I am grateful for Weds night until 8pm since I work till 5pm

personally, I hope there will be a way to retain the Library's present building with expansion. However, I will understand if it's necessary to move. If that's necessary (moving) I hope the bldg. could retain a "New England" look

I would be interested in knowing more about what ideas & opinions for expansion have been explored, before putting in "my two cents worth". This is such a difficult economic period, as we experience (or hear about) reductions in services locally and elsewhere to deal with decreased revenue(s). Thus I find it difficult to look enthusiastically at anything which increases our (Rockport Library's) cost of providing services.

If we were to move, RPL would be our loss

very thoughtful to consider efficient staff

There HAS to be a creative way to keep the library at the site it has been at for 100 years. PLEASE DO NOT MOVE

The inter-library loan system is very important to us. We like browsing on the shelves as you come into the library for new books. But, maybe not all of the library's book needs to be accessible for browsing. We love seeing what other people are reading and enjoying so that area could be enlarged.

I worry that our staff has many space constraints which are not solvable without expanding. The current library is wonderful but "maxxed out".

I would like to think of the library as a generational center. It seems to me that we do alot for younger children and adults, but not so much for teens. If we moved and expanded then we would truly be servicing all our patrons. Additionally, as we age, access to the library may be limited in bad weather and so having a bit more room to move, and perhaps a place to have ebooks with headphones would be a great option. I would still want some cozy nooks, if the library were to move.

We love our library and our librarians

I would be very disappointed if the library were to move. It is vital to R'ports' downtown

It's a great experience and comfortable and relaxing as it is. If it don't squeak, don't oil it. If it ain't broke, don't fix it.

Provide rooms to hold social events and to allow small groups of community members to get together to conference or do projects

I'm torn by the choices in #13. I'd prefer to see the library remain where it is but if it must move I hope it would move to a site in the village where people can walk to it. I would hate to see it move out to some place where it could only be accessed by vehicles. Having the library in its present location helps make the village a more lively center for social interaction.

We have an excellent staff.

Everyone working at the library is very helpful and friendly. They are the library's most important asset.

Because of Interlibrary loan, shelving for books is not essential for RPL. Lack of parking is the biggest issue on my mind. I like the current library location--it's vital to the village community and for providing resident with a rooted sense of place! Without the library location many of us would never drive into the village center. The existing facility is a community-minded anchor for Rockport residents.

Another site as long as it's not too far away from village center. like the comfy bean bags, the staff is helpful and friendly, like displays of art by local children

In the future, a few years, building a new library or using another building with more space and parking

wonderful, we are blessed

Moving makes the most sense, but I love the current location, It is too small. Finding a new location would be key. If there was money and foresight and planning enough a new, larger library could be built on the site of the old RES. Plenty of parking and good visibility, but not a place people would walk to.

keep up good, friendly service

The library is taking on too many activities that could be somewhere else -- Monopoly, mahjong, French and now movies. Often the library is in a state of confusion and noise

Interlibrary loan makes our library huge

I like having the library in the center of town

If the projections for the growth of Rockport are such that your space will not be able to serve the "usual" functions of a library, I think a new bldg in the village should be built

The location is the heart of Rockport. Possibly purchase neighboring property

Very hard choice. I love the library where it is but understand the need for space. If moved it needs to be a place people can walk to. Keep the current building as a public building

consider and investigate a new site

I love the spot that the library is on. Close to center of Rockport. I love the older feeling of the building. If there was a new library I would definitely want the same old feel so it fits in Rockport.

As long as there is a library in town I will use it. My family & I prefer the Rockport Lib to the Camden Lib because the staff make us feel so welcome. With interlibrary loan the world of books has expanded tenfold. Thank you to all for the great job everyone does!!

seems to be run so efficiently and is such a great setting, if staff needs more room, I'd build up, and out if i had to--I'd never change the location-

Please do not move the library. Its current building and site are excellent. Moving to another site and bigger building would take away from the atmosphere that the current library has. I at least can always find a parking space.

If the library were to move to the former RES site, additional performing arts offerings could be made available to residents.

I believe it is possible to build a library equally as beautiful with equally as friendly an atmosphere while at the same time providing adequate space for its collection, programs, etc.

If a new library can be built with more shelving and several meeting rooms, I feel that the design is as essential as its function. Please do no build anything of steel and glass. Camden has the right idea: keep the original but make the new, high tech one inconspicuous. Build something in character of our 18th century town. Please don't recycle the RES rooms; build a proper library that looks like it belongs here and feels like it has always been here.

Our library has a wonderful staff, friendly, helpful, knowledgeable. The physical facilities are extremely limited with essentially no expansion potential. Parking is an enormous problem. It would be so nice to have a larger facility with adequate parking that is located on the east side of Commercial Street - probably a bit of a walk for those living on Mechanic Street but still "in the village". Additional parking would encourage people that live on the west side of Commercial Street to use the library more frequently and at hours that are convenient for them.

I would never want the library to grow so large that it becomes impersonal - the intimacy it offers is part of its unique value and charm. This is so often lacking in today's world; the Rockport library is a haven, an oasis. More, as we so sadly know, often turns out to be less.

I am so happy to have it

I think trying to put post office, town office, library near each other would promote a village center

Because I am not a resident, I didn't want to say and really am not knowledgeable about 12 and 13. As a visitor, I find the parking very difficult. I come for the art classes and hope those continue

more room for staff, kitchen, private office for director, program room, and teen space

Even though I don't use it every day, the time I go is limited so it would be nice to do it without waiting

parking ridiculous, think big

I would no longer support the library if it was expanded on the current or another site. The current facility is a perfect mix of services and costs for Rockport.

I think, particularly at this time, we should maintain what we have. I think it would be a mistake to make plans as though we lived in another time and place under other economic circumstances

In my opinion this is NOT the time to consider moving to a larger facility. The economy has a very unstable status at this and until the economic circumstances improve significantly it would be fiscally reckless to pursue expansion

With such economic hard times it would be fiscally irresponsible to think about asking the tax payers to approve more spending. It is not the time to add new expense to the tax payer. It is time to cut spending!!

I really appreciate being able to get a Rockport library card because I work in Rockport (although I do not live there).

while moving the library to the RES site would be closer to me, I think it would lose its unique character

Despite limited space, the library does a good job of providing books and audio books. The interactive library loan system reduces the urgent need for additional space, so I would vote for keeping the Rockport library where it is in order to preserve its friendly, low-key atmosphere.

Money should go to ensuring that ILL services remain -- they are a great asset and money should also be there to ensure that the staff remains. The facility and staff is great, and in this economy, it just doesn't seem that necessary to have a larger library. If it ain't broke, don't fix it! (especially since the library just got new flooring....)

Chance to move to old RES site is a rare opportunity.

Here's a wicked thought - the park across Limerock is seldom used, albeit a valuable 'open' space for the village..... what if a portion were to be developed to expand the library while not moving it from its present location?

It would be good to have more computer access and spaces to work with your own computer.

The parking issue is a significant detriment in my opinion. I will delay book returns to off hours, and have to make more than one trip as a rule to be able to find a place to park even when I just want to return books. Maybe an offsite book drop off could help this issue. It would mean more work for staff but might help the parking issue. Perhaps at the grocery store or post office? Just a thought.

I choose to use this library more than a bigger library closer to my house. I choose to because of the quality of the service. Service is people driven more than place driven. Please bear this in mind!

IT would be my choice to leave the library just as it is. Great location. Nice size. Good staff. BIG isn't always better!!!! It would seem that the library has gotten in to too many activities that could be done elsewhere--games, French, etc.

Utilize the chance to move to RES site with great parking and room for programs

The library is becoming the center of the community and to do this requires additional space. I believe that you need wireless connectivity. Work rooms for telecommuters. Quite study space and opportunities for students to work on projects together. A bakery and coffee shop would not be a bad idea either.

It is magical as is but I know it needs to grow. So said to think of a new location when this one is so beautiful

my favorite place to go to

aren't we about out of space? expand or move depending on what else is available

need for more space, better parking

Please keep the library where it is. Bigger is not always better

There is a lot to be said about the intimacy of the current space. Bigness does not mean better

I think the current location, being so central to the village is extremely important for ease of access and keeping the library part of the community. I think if people had to drive further (for example somewhere on Rt 90) the library would lose a lot of its attraction, usefulness and the cozy quality not so enjoyable.

I love the library! and I live next door so I hope it doesn't move location

#13 is a hard question -- I do not want to lose the quality and intimacy of the current library but would like to expand services

Do not move. Thank you for a wonderful library

Leave it as is! Use interest in it to now its future securely in an uncertain time.

Libraries are an essential element in our culture and democracy. It is the equalizer and we need to recognize, cherish and support its work financially

I love the librarians and how helpful they are and I think the library is great as it is

This site is convenient and appropriately in town -- but how much expansion is possible? 5 below ground levels? Or, it maybe that library function will go more and more digital and space will only be needed for people

For me parking seems to be the only downside to an otherwise great library experience. However, that by itself has no influence on my family's weekly visits and is not cause for moving

If move, keep the current homey feel of this library. Great use is making of current library space--however more space, parking and computers would be great

get rid of useless, ugly garden, the landscaping at the library is long since passe, it has very little appeal in its present form An imaginative and creative architect might be able to find space, make space where these worn out plant materials now areexpanding into the old elementary school more in ploes

Keep doing what you're doing 'cause you clearly excel at it

I'd love to have the library just as it is--however, it is clear to me that the lack of space demands a different situation -- alas, perhaps

I think the library where it is an integral part of Rockport village and would hate to see it move.

would support the staff on whether to move

The library should remain warm and personal. The Camden library other than the children's room is not very welcoming although it is a good facility

Part of the wonderfulness of the library is its charm and location but I don't work there every day nor use the library as much as others

I'd hate to see the library move but I would understand if in order to grown and continue to provide these essential services it does

The Rockport Library has the best selection of gentle mysteries in the area. Books are displayed in a manner that invites exploration

To move our library would change the lovely character of our village - it is so convenient to have it in town - we don't have much and to lose the library on that site would be a great loss. It is a destination!

more and more I request books from another library in the system-in the new order, physical plant space is not the important factor to me

The library needs to expand for the community and staff Stay on the current site only if needs can be met

The library should be expanded. That said, it should be located downtown in the village with a view of the harbor

very long answer, see survey, basically wants a community center

My personal use of the library does not require any changes. I love the building, the gardens, the location, the ambiance and especially the staff. Having said this, I still recognize that expansion is necessary to meet the needs of both the staff and the larger community. I will support whatever

the staff feels is in their and the community's best interest. They know and we sure want to keep them excited about their jobs. My greatest concern is that ANY expansion will maintain the wonderful ambiance and conviviality of both the present facility and the staff that serves us so well.

If it were not possible to expand the library on the current site, I would place a high priority on the new site being in Rockport village or as close to it as possible.

The present location of the library is an anchor to the town. It is essential it stays where it is.

I love it and I continue to go because it is comfortable and has a feeling of home unlike libraries in Florida

I recently moved to Maine and I have never been to a library that has made me feel as comfortable and welcomed to a town as your library has

I go to the library in Rockport not because it has more to offer than other libraries but because the space itself is so welcoming and comfortable. Ditto the staff. I fear a move might ruin that.

Molly and staff need more town support

As long as the same librarians stay, I think moving it would be okay

long answer -- essentially cannot make a choice

The only thing I find irritating is the noise levels of conversations between patrons. I grew up respecting the silence or soft tones of a library

dual responses to Q12, 13 depends more moves and audio CDS

I love the library as it is, but it could definitely use more space. It is hard to say whether moving would be an improvement without seeing the finished result, and knowing WHERE it would be. I am happy if it stays exactly as it is, but if it could be as nice with more space that might be preferable.

It's feeling more and more cramped, but there's more happening. More space is needed, for sure!

Parking is a key issue to be solved.

Really don't want to see the library move. It's the cornerstone of the village of Rockport!

on number 13 undecided. Hard choice. Thanks for all you do!

no. 12 any or all as needed-wanted to check all three options. I could not de-select the radio button once clicked. Patron then wrote: "I would hate to see the library closed for any length of time if one chose any of the above options."

Responses to Q15:

“Are there any additional services, programs or resources that you would like to see offered by the library?”

I would like to see a class (or series of classes) about safety on the Internet. How to protect yourself, how to protect your kids and parents. Many of us have Internet at home, but don't really know what's out there or how it could cause us problems. I would also love to have a little class on e-readers (Kindle, Nook). The idea is fascinating, but I don't know where to start if I wanted to buy one.

Daytime programs for those of us who aren't comfortable driving at night.

I don't get to attend many of the events the library holds, although I would if I lived in Rockport. The idea of the library as a community center and gathering place is wonderful. The librarians I think have proven that viable, and probably could do much more if space were not constrained.

More movies would be nice.

More classic older movies in the afternoon hours. Loan use of cassette players/cd players

Evening book group?

cookies

A serious need for a quiet reading room with comfortable seating

Interlibrary loan access to more libraries!

Let's form a knitting group! Lots of great knitting books back there in the stacks....lots of local knitters....wink

chairs with padding would be great compared to the hard plastic ones

more lectures

Even though I am not able to participate in many of your programs, I feel they are wonderful to those who do! As far as additional ones, I'm sure you'll think of them. Perhaps a "Computer Training for Dummies"

Extending use of reference books to one month

Air conditioning. Would love to see air conditioning install. Have not attended some class session because there is NO AIR

I would love more music, things for teens, poetry contests, combine a program that would benefit another non-profit, like the animal hospital. What about a game night, bring your games or scrabble war...

Don't worry about privacy! Keep a list of books taken out by each person and date

No, maybe less. It seems space availability is challenged only when groups, computer use and quiet studying and reading are all being done by many people at the same time.

A year round used bookstore with storage for books and a coffee shop

want you to have all audio books--freddy series

If there was space, lots of groups could meet there.

No, why not coordinate activities in the million dollar facilities that the taxpayers are still paying for??

learn to play bridge, learn needlepoint

another time for reading to babies and toddlers. maybe Saturday morning or later in the day so that parents that work can also attend.

Hmm... Once you have more room I think the library will be able to host (and dovetail) with many more community events & groups.

now that you're downloading, what more could one ask? THANK YOU FOR MAKING THE LIBRARY SO NICE FOR ME-

It's difficult to suggest additional services with the Library's limited space. Definitely several meeting rooms are necessary and a larger one for lectures or maybe showing movies. The Library might consider a tutorial program for students who need help. Although our schools' teachers probably offer help, the environment and the stigma of needing help often prevents students from seeking it. The Library offers a neutral site where volunteers can help and the students can keep their anonymity. It's a service I have seen in several cities and it was successful.

Better, more complete non-fiction section. Easy access to previous issues of periodicals. "Noisy" areas well separated from "quiet" areas.

While I do not use all of the services/programs offered by the library, I am delighted that they are offered.

more current books on tape

roof top cafe

more current movies

Let's continue to the good job you are doing with less expense. :)

expanded video collection

Purchase of even more audio books (CD format) would be most appreciated!

how about a 'drop box' on the curb for book return? USPS does it; there isn't a huge vandalism issue in Rockport and it would make book return so much more functional, especially in inclement weather or when there are masses of folks parked in/around the library [Bay Chamber; and previously the construction across the street.]. From Mark Masterson on 1/10/11

not sure. I might join a book club if it was even an online option. i.e. recommended books with some area of general focus, and an online chat or book review option? or live at the library could work as well.

Telecommuter office space.

You do so much already, Thank you

Would be nice to have available instruction on high class computer search techniques

more current videos,

I don't know much about the following but I think that a library should try to attract children to it in every way possible. It will last a lifetime.

would like to see the altered book project come back

any literacy programs

perhaps more MP3 audio books

I think that you shud make class.s such as art, storytelling, photogrd workshope, dancing singing stories and a stage

more community led activities, film series workshop et cetera

I wish it was open on Sundays!

no, the personal size and nature of the library offers something the bigger, more rigid libraries cannot

It would be nice to have a larger children's room

Perhaps a space for knitting together? We wouldn't take up much space

Being able to write reviews on library books

Any possibility of having daytime speakers or events for people who don't like going out at night?

Expand the reach of evening programs to include Penobscot school of language, music lessons, art lessons, etc.

No, the library is doing a wonderful job serving the community.

e-book reader loaners, more current tech-oriented books, resources

Seems fine the way it is. maybe more for young people (20s-30s. Maybe board game night or hobby/craft classes

Maybe offer activities for people between the ages of 20-30. I am 25 and would love to meet more people my age.

No, libraries are straying too far off course and should be primarily for making books and other information available. Programs and clubs are good but should be secondary.

music, poetry

Quiet areas, more reading chairs, space for people to use laptops.